

SECTION 3 — WEB DESIGN AND DEVELOPMENT — 25 marks

Attempt ALL questions

14. The following HTML code is for a form intended to allow users to post review comments for a movie.

```
<form>
  <p>Your Name:</p>
  <input type="text" name="yourName"><br>
  <input type="text" name="comments"><br>
  <input type="submit" value="Submit">
</form>
```

- (a) Usability testing is carried out using personas, test cases and scenarios. Describe what is meant by 'personas'.

1

- (b) State two issues that should be identified during usability testing of this form.

2

